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**TEMASEK POLYTECHNIC**

**SCHOOL OF INFORMATICS & IT**

**DIPLOMA IN INFOCOMM AND DIGITAL MEDIA**

**ICT SYSTEMS, SERVICES & SUPPORT**

**VIRTUAL DESKTOP TECHNOLOGY (VRDT) CIML015**

**AY 2024/25 OCTOBER SEMESTER**

**PROJECT**

|  |
| --- |
| **Date:**  **“By submitting this work, I am / we are declaring that I am / we are the originator(s) of this work and that all other original sources used in this work has been appropriately acknowledged.**  **I / We understand that plagiarism is the act of taking and using the whole or any part of another person’s work and presenting it as my/ our own without proper acknowledgement.**  **I / We also understand that plagiarism is an academic offence, and that disciplinary action will be taken for plagiarism.”**  **STEPS ID:**  **………….…**    **NAME AND SIGNATURE OF STUDENTS: ………….… ……………** |

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**Project Report – 30%**

**Requirement: At least 20 page or above.**

**Introduction** – Background, Aim and Purpose of this Proposal

**Intro and Background:**

You are working in an IT department of a Software Training School, Macro Soft and it has 6 branches in Southeast Asia. It is estimated they have

**Current Enviroment:**

Management and Admin Staff – 25;

• IT Support Staff – 20;

• Instructors – 35;

• Student Developers – 800.

Currently, the instructors and students are provided with Windows 10 or Ubuntu OS that runs the following applications:

1) Libre Office Suite

2) Chrome Browser

3) Zoom

4) Sublime Text IDE

**Problem statement:**

The staff travel frequently within all the branches in Southeast Asia. The classes can be ad-hoc and dynamic, conducted face to face or online. The IT support staff need to be able to set up the training environment in a short time. Often instructors and students complained about the lack of technical support and slow in response, when their notebook or applications failed. This causes undue stress for the instructors and bad learning experience for the students.

**Tasks assigned by Manager:**

Your Manager is thinking of providing some Virtual Desktop with the necessary applications pre-installed as a temporary replacement measure to deal with the notebook or application failure issue. You are requested to write and present a proposal to your manager on such solution.

**Design -** With reference to the above scenario, report on the Virtual Desktop solution for

a. Compute, storage and network requirement;

b. Costing;

c. Pros and Cons;

Product selection – >

Citrix XenDesktop

VMware Horizon

Azure Virtual desktop

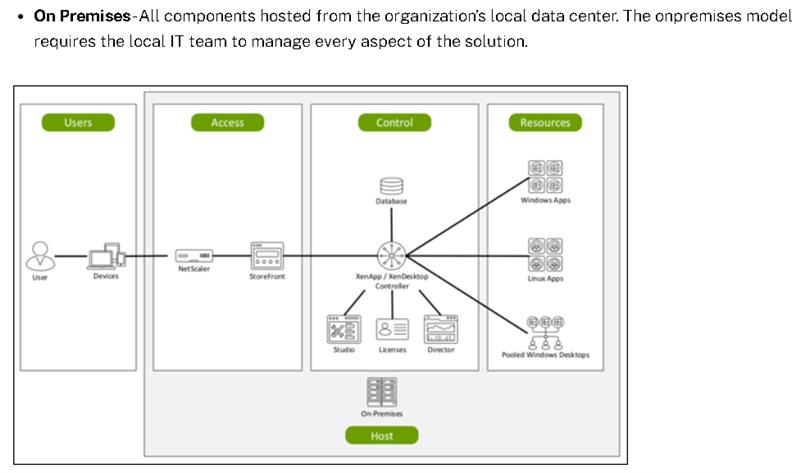
AWS Workspace

Design diagram – >

On Premises

Public Cloud

Hybrid



**Description Product & design Core components**

1) Citrix Netscaler Load balancer

2) Citrix Storefront

3) XenDesktop controller

4) Citrix studio

5) License server

6) Cirtix Director

7) Pooled desktops (Windows pool or Linux Pool)

8) Database (MSSQL)

9) 02x 10GB Network switches (Cisco Nexus, Dell Sforce)

10) 01x SAN storage (Dell MD, Dell EMC unity, HP , Lenovo)

11) 18x Citrix Xenserver Hypervisors

**Capacity sizing and Costing;**

Task workload is for students = 800

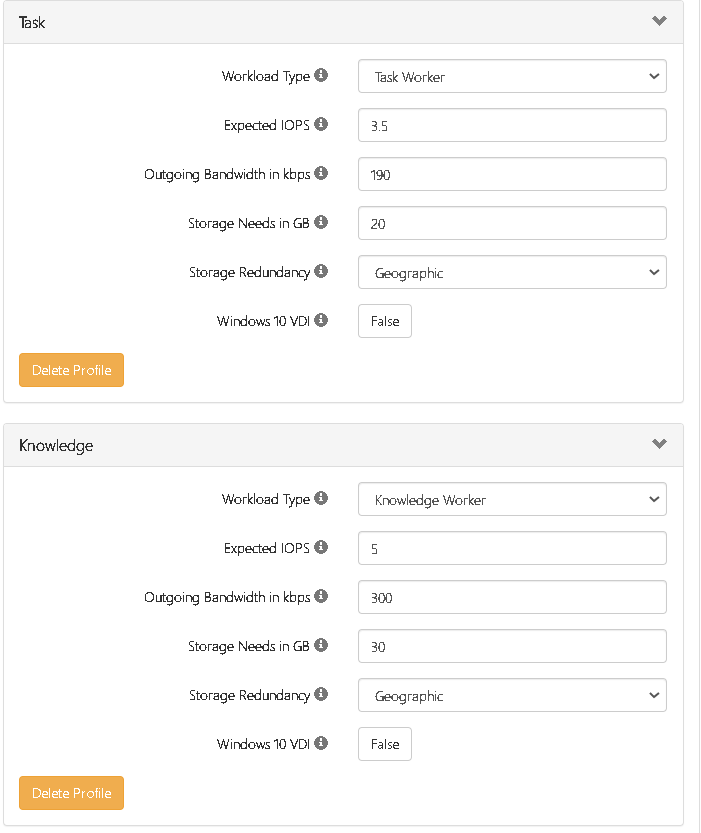
Knowledge workload is for Staff = 80

Storage calculation:

800 students x 20GB = 16TB

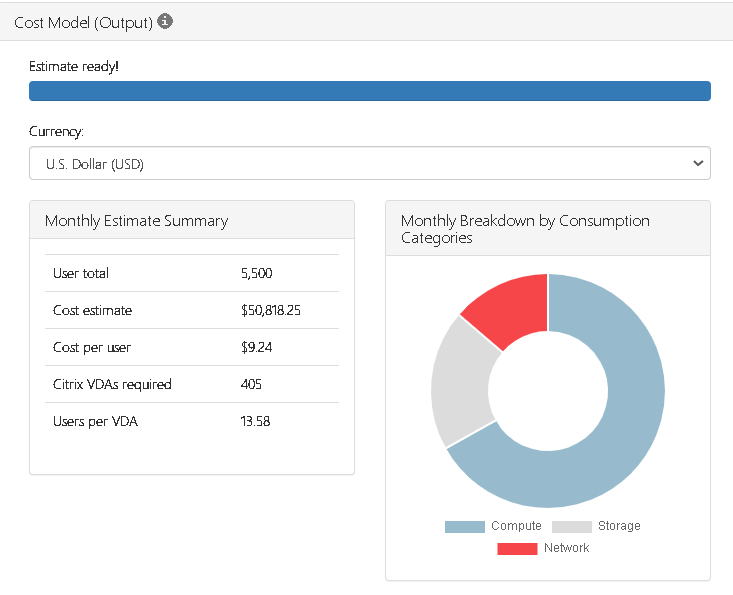
80staff x 30GB = 2.4TB

Total storage = 18.4TB (20TB) RAID6



**Total cost for project:**

USD $51k x12months = $612K per year (Example)



**Pros and Cons:**

# 6.0 References